

# Food & Beverage Skills

A career with a 5 star rating



## Introduction

The Guernsey Apprenticeship offers you the opportunity to earn a salary and gain a nationally recognised technical, professional or vocational qualification in a job you love. You will need to have secured employment before applying or look at the 'Apprenticeship Vacancies' on our website.

This course is available to employees currently working in the hospitality and catering industry. Gain the skills you need to deliver a great dining experience. You'll learn essential skills in areas like food service, food safety, handling payments, bookings, serving hot and cold beverages, bar service and menu design. Level 2 is ideal if you work in the food and beverage service industry in front of house, or you want to move into that role and you'd like to fill in any gaps in your front of house skills, perhaps to advance to a more senior position.

## Qualifications

- City and Guilds Level 2 Diploma in Professional Food and Beverage Service
- Certificate of Apprenticeship

## Course duration/location

The recommended time for completion of this course is one year. You will attend College at Coutanchez Campus for one day a week for off-the-job training.

## Course breakdown

The course includes the following units:

- Food safety in catering
- Health and safety in catering and hospitality
- Legislation in food and beverage service
- Menu knowledge and design
- Principles of beverage product knowledge
- Service of hot beverages
- Food and beverage service skills
- Handling payments and maintaining the payment point
- Principles of customer service in hospitality, leisure travel and tourism
- Developing skills for employment in the catering and hospitality industry

## Who can apply

Apprenticeships are available to all.

Applicants should have a minimum of 5 GCSEs at grade C/4 or equivalent, and a grade C/4 in maths and English.

If you have not achieved maths or English at C/4/Level 2, you will study these subjects to support progression and achievement of your chosen apprenticeship. Failure to complete maths and English will prevent progression between apprenticeship levels or achieving your overall apprenticeship.

## Assessment method

You will be assessed throughout the duration of the apprenticeship through a portfolio of evidence that will include practical observations, short answer question tests and written assignments.

## The onward journey

After successfully completing your Level 2 course, you can continue on to the Level 3 apprenticeship in Hospitality Supervision and Leadership. You will develop the skills required for career progression in the catering and hospitality sector.

## Additional learning support

The College's Learner Support Services are available to provide support and help to make a success of your apprenticeship journey.

The College also works in partnership with Careers Guernsey whose advisors can support you in helping to choose the right next step for you and your future plans. They can support you in preparing for apprenticeship job interviews and any applications you may make.

Please visit their website for more information at [careers.gg](http://careers.gg).



For more details or how to apply, please contact  
**E: [apprenticeships@gcfe.net](mailto:apprenticeships@gcfe.net)**

*Course information correct at time of publication. Courses offered may be subject to change.*

**E** [apprenticeships@gcfe.net](mailto:apprenticeships@gcfe.net)

**W** [college.tgi.ac.gg](http://college.tgi.ac.gg)



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